



Over the past few years, Crystal's luxury fleet has grown from two award-winning ocean ships to now offering the world's finest cruise vacations by River, Yacht and soon, Expedition. If you have not yet enjoyed one of our new Crystal Experiences, there has never been a better time than now.

Aligned with our growth, we are happy to introduce some upcoming enhancements to our Crystal Society membership program.

In addition to accruing Milestone credits on all of Crystal's brand experiences — Crystal Cruises®, Crystal River Cruises®, Crystal Yacht Cruises™ and Crystal Expedition Cruises™ — beginning September 1, 2019, Society members will also be able to **redeem their Credits** on any Crystal Experience of their choice.

All past and future Crystal Ocean, River, Yacht, and Expedition voyages will accrue Milestones as follows:

DURATION	OCEAN, RIVER, YACHT	EXPEDITION
Five to 15 nights	1	2
16 nights or more	2	4

*Note: Milestone credits are not recognized or applied until the Milestone voyage has been completed. In addition, combination sailings, such as back-to-back cruises, Grand Journeys, or consecutive segments of a World Cruise comprise multiple independent segments earning applicable credits for each individual cruise duration.*

Each Crystal Experience is uniquely different from one another — albeit with the same exceptional service, space, quality, choices and destinations guests have come to expect from Crystal. Accordingly, we have converted previous free cruise awards to an equivalent future Crystal Society Cruise Credit allowing members to redeem credits on their preferred Crystal Experience. Please note the following:

- ♦ Crystal Society Cruise Credits will be recognized at the same levels as the previous free cruise awards, specifically on the first sailing following Milestones 25, 50, 70, 100, 125 and 150.
- ♦ Members are allowed to save Crystal Society Cruise Credits and combine them for a greater future cruise credit amount.
- ♦ Members who have unredeemed free cruise rewards who do not wish to use the new equivalent Crystal Society Cruise Credit may opt to redeem their free cruise benefit when cruise is booked by December 31, 2019 and sails before December 31, 2020.
- ♦ Details for Milestones greater than 150 are available upon request.

We are truly excited to now offer this long-standing loyalty program across all our Crystal Experiences.

Any questions about this program should be directed to the Crystal Society Department at **1.866.446.4471** or by email **crystalsociety2@crystalcruises.com**.