

CRYSTAL

CRYSTAL SOCIETY
BENEFITS



WELCOME BACK *to* CRYSTAL

Among the greatest joys of travel by ship are the personal friendships made on journeys of discovery to lands far and wide. We are thrilled to welcome you to our world and look forward to rewarding your loyalty with these privileged benefits.



The Crystal Society program includes valuable benefits across all of our unique Crystal experiences aboard *Crystal Serenity*, *Crystal Symphony*, and *Crystal Grace*. After your first journey with us, you automatically become a Crystal Society member and will enjoy exclusive savings, rewards and special recognition every time you sail with us. As a Crystal Society member, you will have the opportunity to earn Milestones to redeem for exceptional benefits.

BENEFITS INCLUDE:

- Exclusive 2.5% Crystal Society Savings on all of our worldwide voyages[†].
- Exclusive 2.5% Onboard Booking Savings on all of our worldwide voyages when you book on board[†].
- As You Wish credits, complimentary upgrades, and exclusive Crystal Society Cruise Credits toward future sailings. The more cruises you take, the more rewards you earn, depending on the milestone reward achieved.
- Milestone recognition at various levels and exclusive onboard events on select sailings.
- Hosted onboard cocktail party for Crystal Society members on every voyage beginning with your first cruise.
- Crystal Society Recognition Pins at select Milestone levels.
- Unlimited complimentary dinner reservations in Osteria d'Ovidio and Umi Uma for Milestone levels 50 and above. Additional reservations must be made once on board.*



[†] Beginning with your second voyage. May not be combinable with certain promotional and restricted reduced fares. Ask for details.

* First reservation made prior to joining the ship; all others must be made on board and are based upon availability.

MILESTONE BENEFITS

EXCLUSIVE SAVINGS AND AMENITIES

Available on all voyages.	2.5% CRYSTAL SOCIETY SAVINGS
Available on all voyages in all categories and must be booked while on board.	2.5% ONBOARD BOOKING SAVINGS
Available on Milestone voyage as indicated. ♦	IN-SUITE CELEBRATION PACKAGE
Available on all voyages in all categories at Milestone as indicated. ♦	HOSTED ONBOARD RECOGNITION DINNER
Applicable on all cruises beginning on Milestone voyage indicated. ♦	UNLIMITED SPECIALTY DINING* <i>*To be used on Osteria D'Ovidio and Umi Uma reservations.</i>
Valid upon completion of Milestone voyage when booked in Sapphire Veranda/Premium and above categories.	PRIVATE TRANSFER ALLOWANCE

AS YOU WISH CREDITS OR CRUISE FARE SAVINGS OR UPGRADE

Valid upon completion of Milestone voyage when booked in Sapphire Ocean View/Deluxe and below categories.	AS YOU WISH CREDIT OR CRUISE FARE SAVINGS
	OR
Valid upon completion of Milestone voyage when booked in Sapphire Veranda/Premium and above categories.	AS YOU WISH CREDIT OR CRUISE FARE SAVINGS
	OR
Valid upon completion of Milestone voyage. Applicable to voyages only in lieu of As You Wish credit or Cruise Fare Savings in all categories up to Sapphire category.*	1-CATEGORY UPGRADE* <i>*Subject to availability. Does not include an upgrade to Junior Crystal Penthouse and Crystal Penthouse categories.</i>

CREDITS TOWARD FUTURE CRUISES

Valid upon completion of Milestone voyage when booked in Sapphire Ocean View/Deluxe and below categories.	CRYSTAL SOCIETY CRUISE CREDIT* <i>*Based on 'Priced As' category, upgrades are not considered. If guest has multiple segments in a booking, the category will be the one with most nights booked.</i>
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MILESTONE REWARD LEVELS

5	10	15	20	25	30	35	40	45	50
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
—	—	—	—	—	◆	—	—	—	—
—	—	—	—	—	—	—	—	—	◆
—	—	—	—	—	—	—	—	—	◆
—	—	\$220	—	—	\$220	\$220	—	\$220	—
\$150	\$200	\$250	\$250	—	\$300	\$300	\$300	\$300	—
\$200	\$600	\$400	\$600	—	\$500	\$500	\$600	\$500	—
—	Up to 12 nights	—	Up to 12 nights	—	—	—	Up to 12 nights	—	—
—	—	—	—	\$3,000	—	—	—	—	\$5,000
—	—	—	—	\$5,000	—	—	—	—	\$8,500

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MILESTONE REWARD LEVELS

55	60	65	70	75	80	85	90	95	100
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
—	—	—	—	—	—	—	—	—	—
—	—	—	—	◆	—	—	◆	—	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
\$220	—	\$220	—	\$220	—	\$220	—	\$220	—
\$400	\$400	\$400	—	\$400	\$400	\$400	\$400	\$400	—
\$600	\$600	\$600	—	\$600	\$600	\$600	\$600	\$600	—
—	Up to 12 nights	—	—	—	Up to 12 nights	—	Up to 12 nights	—	—
—	—	—	\$5,000	—	—	—	—	—	\$10,000
—	—	—	\$8,500	—	—	—	—	—	\$10,000

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MILESTONE REWARD LEVELS

105	110	115	120	125	130	135	140	145	150
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
—	—	—	—	—	—	—	—	—	—
—	—	—	—	◆	—	—	—	—	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
—	—	\$220	—	—	\$220	\$220	—	\$220	—
\$450	\$450	\$450	\$450	—	\$500	\$500	\$500	\$500	—
\$650	\$700	\$650	\$700	—	\$700	\$700	\$700	\$700	—
—	Up to 12 nights	—	Up to 12 nights	—	—	—	Up to 12 nights	—	—
—	—	—	—	\$6,000	—	—	—	—	\$6,000
—	—	—	—	\$10,000	—	—	—	—	\$10,000

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MILESTONE REWARD LEVELS

155	160	165	170	175	180	185	190	195	200
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
—	—	—	—	—	—	—	—	—	—
—	◆	—	—	◆	—	—	◆	—	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
\$220	—	\$220	—	—	—	\$220	—	\$220	\$220
\$500	\$550	\$550	\$550	—	\$550	\$550	\$550	\$550	—
\$700	\$750	\$750	\$750	—	\$750	\$750	\$750	\$750	—
—	Up to 12 nights	—	Up to 12 nights	—	Up to 12 nights	—	Up to 12 nights	—	Up to 12 nights
—	—	—	—	\$6,000	—	—	—	—	\$10,000
—	—	—	—	\$10,000	—	—	—	—	\$10,000

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MILESTONE REWARD LEVELS

205	210	215	220	225	230	235	240	245	250
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
—	—	—	—	—	—	—	—	—	—
—	—	—	—	◆	—	—	◆	—	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
\$220	—	\$220	—	—	\$220	\$220	—	\$220	—
\$550	\$550	\$550	\$550	—	\$550	\$550	\$550	\$550	—
\$750	\$750	\$750	\$750	—	\$750	\$750	\$750	\$750	—
—	Up to 12 nights	—	Up to 12 nights	—	—	—	Up to 12 nights	—	—
—	—	—	—	\$6,000	—	—	—	—	\$10,000
—	—	—	—	\$10,000	—	—	—	—	\$10,000

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MILESTONE REWARD LEVELS

255	260	265	270	275	280	285	290	295	300
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
—	—	—	—	—	—	—	—	—	—
—	◆	—	—	◆	—	—	◆	—	◆
◆	◆	◆	◆	◆	◆	◆	◆	◆	◆
\$220	—	\$220	—	—	—	\$220	—	\$220	\$220
\$550	\$550	\$550	\$550	—	\$550	\$550	\$550	\$550	—
\$750	\$750	\$750	\$750	—	\$750	\$750	\$750	\$750	—
—	Up to 12 nights	—	Up to 12 nights	—	Up to 12 nights	—	Up to 12 nights	—	—
—	—	—	—	\$6,000	—	—	—	—	\$10,000
—	—	—	—	\$10,000	—	—	—	—	\$10,000

AWARD-WINNING *voyages*

Whatever it is that inspires your wanderlust — every Crystal experience presents unprecedented choices for personalized discovery. You'll experience:

- One of the world's most awarded cruise lines
- All-inclusive ships perfectly sized to suit a variety of vacation preferences.
- Highly personalized service from an award-winning staff including butler service.
- Exceptional cuisine, with open seating in multiple fine-dining restaurants on board both ships.
- Select complimentary fine wines, champagne and premium spirits.
- Gratuities for all dining and room staff included in cruise fare.
- Complimentary unlimited Wi-Fi on board — plus in-suite tablets — allows you to stay connected anywhere in the world.
- Fitness facilities and our exceptional Aurōra spa with a vast array of wellness and beauty treatments.
- The highest acclaimed enrichment and entertainment at sea, tailored to each Crystal ship.
- Le Casino de Monte-Carlo, a unique experience on board where you can embrace the thrill of the game in an elegant atmosphere with the unique savoir-faire of Monaco's world-famous casino.





RECOGNITION PINS

MILESTONE LEVELS

Milestone Level 1:

Induction Society Pin

Milestone Level 5:

Emerald Society Pin

Milestone Level 10:

Silver & Diamond Society Pin

Milestone Level 20:

Gold & Diamond Society Pin

Milestone Level 50:

Gold & II Diamond Society Pin

Milestone Level 100:

Gold & III Diamond Society Pin

Milestone Level 200:

Gold & IV Diamond Society Pin

Milestone Level 300:

Gold & V Diamond Society Pin

TERMS & CONDITIONS

CRYSTAL SOCIETY PROGRAM ELIGIBILITY

The Crystal Society Program, defined as (the “Program”), applies to full-fare bookings and voyages beginning January 1, 2023 and all voyages thereafter. This Program supercedes any prior Crystal loyalty programs. Guests are eligible for participation in the Program after completion of their first full-fare cruise and upon commencement of their second full-fare cruise. Third and fourth berths are considered discounted fares; they cannot earn Milestones and are not eligible for Crystal Society benefits. Charters and incentive groups are not eligible.

PROGRAM RULES

All Program rewards and cruise levels are per person, non-transferable (in whole or in part), apply to full-fare guests only (reduced fares such as interline and travel advisor rates are exempt from this program), and may not be redeemed as cash. Solo travelers receive the per-person rewards and benefits listed in the Crystal Society Membership Benefits brochure. Guests must physically embark on and complete a full-fare voyage to receive credit for a particular voyage.

MILESTONE ACCRUAL & REDEMPTION

Milestone Credits:

- One cruise aboard Crystal between 5 and 15 nights: Guests receive one (1) Milestone credit. Note, guests will not earn a credit on a shorter voyage.
- One voyage aboard Crystal of 16 nights or more: Guests will receive two (2) Milestone credits
- Cruise credits are applied at the conclusion of each cruise.

Note: Combination sailings, such as back-to-back cruises, Grand Journeys, or consecutive segments of a World Cruise comprise multiple independent segments earning applicable credits for each individual voyage duration.

MILESTONE CREDITS

Milestone credits are cumulative and earned after each completed voyage. Once earned, they are not deducted or expired, unless the Program is discontinued. Credits are non-transferable and are awarded to the individual who sails, not the person who pays. Milestone rewards are not automatically applied. Redemption must be requested by the guest or their Travel Advisor at the time of booking and prior to final payment. Once final payment has been made, the booking is considered closed, and only As You Wish Credits may be requested for redemption. Cruise Fare Discounts and Cruise Credits may be applied only if the booking is outside of penalty periods. In such cases, the guest must agree to the prevailing rates, terms, and conditions at the time of the change. Please note that any previously applied promotions or discounts may no longer apply. All redemption requests must be submitted to loyalty@crystalcruises.com. Milestone credits are awarded only after the guest has physically disembarked and completed the full-fare voyage on which the milestone is earned.

ONBOARD REDEMPTION

World Cruise, Grand Journey, or long stay guests may add accumulated milestones while onboard for consecutive journeys of 50+ nights. Requests may be made only after the milestone is earned or 48-hours prior to next segment start. This must be done by visiting the Onboard Loyalty Manager desk and subject to approval. *Only As You Wish credits may be redeemed onboard for voyages in progress.

AS YOU WISH CREDITS

Crystal Society Milestone As You Wish Credits are redeemable for select onboard purchases limited to ship offering. All credits are non-transferable including to family members or friends sailing with guest and may not be used toward additional gratuities, future cruises booked on board, Destination Fees, Visa fees, casino, or airfare add-ons. Credits are not redeemable for cash, valid for one voyage (defined as a booking) and are only applicable on board. Unused credits are forfeited at the end of a voyage.

CRYSTAL SOCIETY FUTURE CRUISE CREDITS

Requests must be made by the guest or their Travel Advisor at the time of booking. Exceptions may be considered only if the booking is outside of penalty periods, in which case the guest must agree to the prevailing rates, terms, and conditions at the time of the change. Please note that any previously applied promotions or discounts may no longer apply. All requests must be submitted to loyalty@crystalcruises.com. This benefit applies to the cruise fare only. If the value of the Future Cruise Credit exceeds the total cruise fare, any remaining balance will be forfeited. Future Cruise Credits are not redeemable for cash or as shipboard credit.

CRYSTAL SOCIETY SAVINGS

Crystal Society member-only savings apply to published voyages only and may not be combinable with certain promotional and restricted reduced fares. Certain restrictions regarding combinability of Crystal Society and benefits may apply. Crystal Society Savings are available as indicated per voyage, and must be applied prior to final payment. Restrictions apply.

ONBOARD BOOKING SAVINGS

Crystal Society onboard savings apply to published voyages only and may not be combinable with certain promotional and restricted reduced fares. The booking must be confirmed on board prior to the end of voyage to be eligible. Future booking must be for the member creating the booking. Certain restrictions regarding combinability of Crystal Society and benefits may apply. Restrictions apply.

UPGRADES

Milestone level upgrades will be applied based on availability. Upgrades may not be requested after embarkation. Note: Changes made to bookings will be based on pricing in effect at time of requested Milestone approval, not at the time of the booking. Upgrades apply to voyages up to 12 days in length, for categories notated in the chart only, when eligible for a one-category upgrade (depending on Milestone reward). For longer voyages, a room change may be needed or pricing adjusted. Upgrade requests must be made by guest or their travel advisor at time of booking and will be confirmed no later than 90-days before embarkation. Future Cruise Credits and Suite upgrades will not be granted on board and are not re-calculated for back-to-back sailings or multicruise reservations.

CRYSTAL SERENITY	
ORIGINAL CATEGORY	UPGRADED CATEGORY
GSVF - Sapphire Veranda Suite	GSVM - Sapphire Veranda Suite
SSVM - Aquamarine Veranda Suite	GSVF - Sapphire Veranda Suite
SSVF - Aquamarine Veranda Suite	SSVM - Aquamarine Veranda Suite
SSWM - Aquamarine Ocean View Suite	SSVF - Aquamarine Veranda Suite
CSVM - Double Guest Room with Veranda	SSVF - Aquamarine Veranda Suite
CSVF - Double Guest Room with Veranda	CSVM - Double Guest Room with Veranda
CSWM - Double Guest Room with Ocean View	CSVF - Double Guest Room with Veranda
SGWF - Single Guest Room with Ocean View	CSWM - Double Guest Room with Ocean View

CRYSTAL SYMPHONY	
ORIGINAL CATEGORY	UPGRADED CATEGORY
GSVF - Sapphire Veranda Suite	GSVM - Sapphire Veranda Suite
GSWM - Sapphire Ocean View Suite	GSVF - Sapphire Veranda Suite
SSVM - Aquamarine Veranda Suite	GSVF - Sapphire Veranda Suite
SSVF - Aquamarine Veranda Suite	SSVM - Aquamarine Veranda Suite
SSWM - Aquamarine Ocean View Suite	SSVF - Aquamarine Veranda Suite
CSVM - Double Guest Room with Veranda	SSVF - Aquamarine Veranda Suite
CSVF - Double Guest Room with Veranda	CSVM - Double Guest Room with Veranda
CSWM - Double Guest Room with Ocean View	CSVF - Double Guest Room with Veranda
CSWF - Double Guest Room with Ocean View	CSWM - Double Guest Room with Ocean View
SGWF - Single Guest Room with Ocean View	CSWF - Double Guest Room with Ocean View

CRYSTAL GRACE	
ORIGINAL CATEGORY	UPGRADED CATEGORY
SVR2 - Sapphire Deluxe Suite	SVR1 - Sapphire Premium Suite
AVR1 - Aquamarine Premium Suite	SVR2 - Sapphire Deluxe Suite
AVR2 - Aquamarine Deluxe Suite	AVR1 - Aquamarine Premium Suite
AVR3 - Aquamarine Suite	AVR2 - Aquamarine Deluxe Suite
GVR1 - Premium Veranda	AVR3 - Aquamarine Suite

HOLIDAY OR SPECIALTY SAILINGS

Upgrades and Crystal Society Cruise Credit rewards will not be available on certain sailings, at the discretion of Crystal. Guests may choose to apply these Milestone rewards to their next applicable cruise. Crystal will confirm whether Milestones can be applied to a sailing at the time of booking.

IN-SUITE CELEBRATION PACKAGE

When a Crystal Society member has reached a milestone that includes an In-Suite Celebration package, this will be organized by the onboard team for that sailing indicated. The guest or travel advisor is not required to make any arrangements in advance.

PRIVATE TRANSFER ALLOWANCE

Valid upon completion of Milestone voyage when booked in specified Sapphire categories only (see chart for details). **The private transfer allowance benefit may only be redeemed when combined with a Milestone reward redemption.** This additional benefit may not be redeemed separately or on a different booking from the main Milestone reward. The amount notated on the chart will be credited as an As You Wish credit to the guests' on board account unless transfer is pre-arranged. To pre-arrange transfers, the guest or travel advisor may advise the reservations at the time of booking and ask for the reward to be redeemed. This may be done up until final payment..

HOSTED ONBOARD RECOGNITION DINNERS

When a Crystal Society member reaches a milestone that includes a Recognition Dinner, the onboard team will coordinate the hosted event during the applicable sailing. For couples or groups traveling together who are fewer than five cruises apart, the Recognition Dinner will be hosted once both guests reach the same milestone level (for example, cruise counts of 48 and 47 would celebrate their 50th Milestone together once both reach 50). Milestone Recognition Dinners are scheduled during the cruise in which the milestone is achieved, at the discretion of the Future Cruise & Loyalty Manager, unless otherwise noted. Any changes, postponements, or exceptions must be requested in advance and approved by the Future Cruise & Loyalty Manager in coordination with onboard management. Private Vintage Room dinners arranged independently by guests are not considered Milestone events and are not managed or covered by Crystal Society.

COMBINABILITY

Crystal Society rewards may not apply to certain promotional offers. Crystal reserves the right to exclude or limit combinability with the benefits or rewards of other marketing partnerships or promotional offers not specified herein. More than one fare reduction milestone may not be redeemed per person on a single voyage segment. If the individual cost is less than the fare reduction milestone, guest will forfeit any overage upon redemption. Future cruise credits are considered a fare reduction credit. A Future Cruise Credit is combinable with a milestone reward redemption, excluding a fare reduction milestone.

PROGRAM DETAILS

Crystal Cruises Ltd, may from time to time at its sole discretion change the Program rules, regulations, benefits, conditions of qualification, special offers or cruise-level reward requirements, in whole or in part, and reserves the right to discontinue the Program at any time, with or without notice. If the Program is canceled, accrued benefits are no longer valid. This Program applies to sailings as indicated under Program Eligibility, until the Program is changed and published (see applicable voyages/dates on benefit chart.) Direct all inquiries concerning this Program to your preferred travel advisor or the Crystal reservations team.

CONTACT THE CRYSTAL SOCIETY DEPARTMENT

Call: +1 (800) 446 6620 TOLL-FREE

Email: loyalty@crystalcruises.com

Write: Crystal Society, 1010 South Federal Highway, Suite 1500,
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EXCEPTIONAL
at sea

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